

Bookshelf (Mac) Accessibility Conformance Report

Revised Section 508 + WCAG 2.1 edition, based on VPAT® version 2.4Rev*

Name of product/version:	Bookshelf Mac (Build tested: 11.1)
Report date:	7th May 2025
Product description:	Primarily native macOS application (with some WebView content embedded at various points)
Contact information:	accessibility@vitalsource.com
Notes:	
Evaluation methods used:	<p>This conformance report is based on the results of an accessibility audit conducted by TPGi on a representative sample of pages/components across selected user journeys, for the purpose of assessing conformance to accessibility guidelines.</p> <p>The W3C Website Accessibility Conformance Evaluation Methodology (WCAG-EM) was followed for conducting the accessibility audit. The testing was manual and included the following:</p> <ul style="list-style-type: none">• VoiceOver on all sections of the application• Keyboard testing (with the use of a connected Bluetooth keyboard)• Color contrast checks (based on screenshots taken from the application where low contrast issues were present)
Applicable	This report covers the degree of conformance for the following accessibility standards/guidelines:

* "Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

standards/guidelines:

- [Web Content Accessibility Guidelines \(WCAG\) 2.0](#) Level A and AA
- [Web Content Accessibility Guidelines \(WCAG\) 2.1](#) Level A and AA
- [Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](#)

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Terms

The terms used in the conformance level information are defined as follows:

Supports: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

Partially supports: Some functionality of the product does not meet the criterion.

Does not support: The majority of product functionality does not meet the criterion.

Not applicable: The criterion is not relevant to the product.

Not evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 — 501.1 Scope
- Chapter 5 — 504.2 Content Creation or Editing
- Chapter 6 — 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance level	Remarks and explanations
1.1.1 Non-text Content (Level A) Also applies to Revised Section 508: <ul style="list-style-type: none">• 501 (Web)(Software)• 504.2 (Authoring Tool)• 602.3 (Support Docs)	Partially supports	Non-text content that is presented to the user has a text alternative that serves the equivalent purpose, with some exceptions. These include: <ul style="list-style-type: none">• An incorrect alternative text for Bookshelf logo in main menu (set as VitalSource)
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to Revised Section 508: <ul style="list-style-type: none">• 501 (Web)(Software)• 504.2 (Authoring Tool)	Not applicable	The application contains no audio-only or video-only content.

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not applicable	The application does not contain synchronized media with prerecorded audio content.
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not applicable	The application does not contain any synchronized media which would require an alternative for time-based media or audio description.
<p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text.
<p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> <p>Also applies to Revised Section 508:</p>	Partially supports	A correct reading sequence can be programmatically determined for most content in the application], with some exceptions. These include:

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		<ul style="list-style-type: none"> • Home>Recent Activity, content from separate sections is in incorrect order. • Content in Read & Study is not in correct order
<p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components.
<p><u>1.4.1 Use of Color</u> (Level A)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. These include: [example, such as: in all forms, invalid form fields are both denoted by a red border and the addition of “(please enter an appropriate value)” in the form field’s label].
<p><u>1.4.2 Audio Control</u> (Level A)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not applicable	The application does not contain any audio which plays automatically for more than three seconds.

Criteria	Conformance level	Remarks and explanations
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially supports	<p>The majority of the functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes. However, there are some exceptions.</p> <p>Various functions that are triggered after making text selections (which is not available to keyboard-only users and thus also to VoiceOver users):</p> <ul style="list-style-type: none"> • Add note (for highlighted text) • Copy • Create Flashcard (from highlighted text)
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>For every component that receives keyboard focus, focus can be moved away from that component using only a keyboard interface.</p>
<p>2.1.4 Character Key Shortcuts (Level A 2.1 only)</p> <p>Does not apply to Revised Section 508</p>	Not applicable	<p>The application does not provide keyboard shortcuts (aside from those that require use of modifier keys, primarily CMD).</p>

Criteria	Conformance level	Remarks and explanations
<p><u>2.2.1 Timing Adjustable</u> (Level A)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not applicable	The application does not feature any time limits.
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not applicable	The application does not contain any moving, blinking, scrolling, or auto-updating content presented in parallel with other content.
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not applicable	
<p><u>2.4.1 Bypass Blocks</u> (Level A)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software 	Not applicable	Not a web site

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not applicable	This is not a web application.
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	All focusable components receive focus in an order that preserves meaning and operability.
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context
<p>2.5.1 Pointer Gestures (Level A 2.1 only)</p>	Supports	All functionality can be operated using a single pointer

Criteria	Conformance level	Remarks and explanations
Does not apply to Revised Section 508		without a path-based gesture.
2.5.2 Pointer Cancellation (Level A 2.1 only) Does not apply to Revised Section 508	Supports	Single-pointer functions can be aborted by moving the pointer to a neutral location [or are reversed by the up-event]
2.5.3 Label in Name (Level A 2.1 only) Does not apply to Revised Section 508	Supports	The accessible names of controls match or contain their visible text labels.
2.5.4 Motion Actuation (Level A 2.1 only) Does not apply to Revised Section 508	Not applicable	The application does not have functionality operated by device motion or user motion.
3.1.1 Language of Page (Level A) Also applies to Revised Section 508: <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not applicable	
3.2.1 On Focus (Level A) Also applies to Revised Section 508: <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Components do not initiate a change of context when they receive focus.
3.2.2 On Input (Level A)	Supports	Changing the values of form controls does not cause

Criteria	Conformance level	Remarks and explanations
<p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		an automatic change of context.
<p><u>3.3.1 Error Identification</u> (Level A)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	For all input errors that are automatically detected, the items that are in error are identified and the errors are described to the user in text.
<p><u>3.3.2 Labels or Instructions</u> (Level A)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Labels or instructions are provided for all content that requires user input.
<p><u>4.1.1 Parsing</u> (Level A)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	Not applicable	Not a web application

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p><u>4.1.2 Name, Role, Value</u> (Level A)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially supports	<p>For most user interface components, the name and role can be programmatically determined; states, properties, and values that can be set by the user can be programmatically set; and notification of changes to these items is available to user agents, including assistive technologies. However, there are some exceptions. These include:</p> <ul style="list-style-type: none"> Content in Enhance Your Experience is not exposed to VoiceOver Content in Read & Study is not exposed to VoiceOver Content in Read & Study>CoachMe Promo is not exposed to VoiceOver

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance level	Remarks and explanations
<p><u>1.2.4 Captions (Live)</u> (Level AA)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not applicable	The application does not contain synchronized media with live audio content.

Criteria	Conformance level	Remarks and explanations
<p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not applicable	The application does not contain any synchronized media which would require an audio description.
<p><u>1.3.4 Orientation</u> (Level AA 2.1 only)</p> <p>Does not apply to Revised Section 508</p>	Not applicable	Orientation is not a feature that needs to be considered in a native desktop application.
<p><u>1.3.5 Identify Input Purpose</u> (Level AA 2.1 only)</p> <p>Does not apply to Revised Section 508</p>	Supports	The purpose of each input field collecting information about the user can be programmatically determined.
<p><u>1.4.3 Contrast (Minimum)</u> (Level AA)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially supports	<p>Most text has sufficient contrast, with some exceptions. These include:</p> <ul style="list-style-type: none"> • Sign Out button (in dark mode only)
<p><u>1.4.4 Resize text</u> (Level AA)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	Supports	Text can be resized by changing the Android system user preference for text size to maximum setting without loss of content or functionality.

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p><u>1.4.5 Images of Text</u> (Level AA)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	The application uses text characters to convey information rather than images of text.
<p><u>1.4.10 Reflow</u> (Level AA 2.1 only)</p> <p>Does not apply to Revised Section 508</p>	Not applicable	
<p><u>1.4.11 Non-text Contrast</u> (Level AA 2.1 only)</p> <p>Does not apply to Revised Section 508</p>	Supports	The meaningful parts of interface components and graphics have a contrast ratio of at least 3:1.
<p><u>1.4.12 Text Spacing</u> (Level AA 2.1 only)</p> <p>Does not apply to Revised Section 508</p>	Not applicable	
<p><u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1 only)</p> <p>Does not apply to Revised Section 508</p>	Not applicable	
<p><u>2.4.5 Multiple Ways</u> (Level AA)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 	Not applicable	

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Headings and labels appropriately describe the topic or purpose of their related content, with some exceptions. These include:
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially supports	<p>The majority of keyboard operable user interface components provide a visible keyboard focus indicator, with some exceptions. These include:</p> <ul style="list-style-type: none"> Annotation that has focus in Workbook lacks focus indication
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	The human language of each passage or phrase in the content can be programmatically determined.
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to Revised Section 508:</p>	Not applicable	

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 		
<p><u>3.2.4 Consistent Identification</u> (Level AA)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Not applicable	
<p><u>3.3.3 Error Suggestion</u> (Level AA)</p> <p>Also applies to Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	For all automatically detected input errors where suggestions for correction are known, the suggestions are provided to the user.
<p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)</p> <p>Also applies to Revised Section 508:</p>	Not applicable	The application does not contain pages that cause legal commitments or financial transactions, modify or delete user-controllable data in a data storage system, or submit user test responses.

Criteria	Conformance level	Remarks and explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
4.1.3 Status Messages (Level AA 2.1 only) Does not apply to Revised Section 508	Supports	Status messages can be presented to the user by assistive technologies without receiving focus, with some exceptions.

Table 3: Success Criteria, Level AAA

Notes: Not evaluated

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Chapter 3: [Functional Performance Criteria](#) (FPC)

Notes:

Criteria	Conformance level	Remarks and explanations
302.1 Without Vision	Partially supports	Note issues logged under WCAG for: <ul style="list-style-type: none"> • SC 1.1.1 Non-text Content (Level A) • SC 1.3.2 Meaningful Sequence (Level A) • SC 2.1.1 Keyboard (Level A) • SC 4.1.2 Name, Role, Value (Level A)

Criteria	Conformance level	Remarks and explanations
302.2 With Limited Vision	Partially supports	Note issues logged under WCAG for: <ul style="list-style-type: none"> • SC 1.1.1 Non-text Content (Level A) • SC 1.3.2 Meaningful Sequence (Level A) • SC 1.4.3 Contrast (Minimum) (Level AA) • SC 2.1.1 Keyboard (Level A) • SC 2.4.7 Focus Visible (Level AA) • SC 4.1.2 Name, Role, Value (Level A)
302.3 Without Perception of Color	Partially supports	Note issues logged under WCAG for: <ul style="list-style-type: none"> • SC 1.4.3 Contrast (Minimum) (Level AA)
302.4 Without Hearing	Partially supports	Note issues logged under WCAG for: <ul style="list-style-type: none"> • SC 1.1.1 Non-text Content (Level A)
302.5 With Limited Hearing	Partially supports	Note issues logged under WCAG for: <ul style="list-style-type: none"> • SC 1.1.1 Non-text Content (Level A)
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Partially supports	Note issues logged under WCAG for: <ul style="list-style-type: none"> • SC 2.1.1 Keyboard (Level A) • SC 2.4.7 Focus Visible (Level AA) • SC 4.1.2 Name, Role, Value (Level A)
302.8 With Limited Reach and Strength	Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially supports	Note issues logged under WCAG for: <ul style="list-style-type: none"> • SC 1.1.1 Non-text Content (Level A) • SC 1.3.2 Meaningful Sequence (Level A) • SC 2.1.1 Keyboard (Level A)

Criteria	Conformance level	Remarks and explanations
		<ul style="list-style-type: none"> • SC 2.4.7 Focus Visible (Level AA) • SC 4.1.2 Name, Role, Value (Level A)

Chapter 4: [Hardware](#)

Notes: Not applicable

Chapter 5: [Software](#)

Criteria	Conformance level	Remarks and explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See the WCAG 2.x Report section	See the WCAG 2.x Report section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not applicable	The product is not platform software.
502.2.2 No Disruption of Accessibility Features	Supports	
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Partially supports	Note issues logged under WCAG for: <ul style="list-style-type: none"> • SC 1.3.1 Info and Relationships (Level A) • SC 2.4.6 Headings and Labels (Level AA) • SC 4.1.2 Name, Role, Value (Level A)
502.3.2 Modification of Object Information	Supports	

Criteria	Conformance level	Remarks and explanations
502.3.3 Row, Column, and Headers	Supports	
502.3.4 Values	Supports	
502.3.5 Modification of Values	Supports	
502.3.6 Label Relationships	Partially supports	Note issues logged under WCAG for: <ul style="list-style-type: none"> • SC 1.1.1 Non-text Content (Level A)
502.3.7 Hierarchical Relationships	Partially supports	Note issues logged under WCAG for: <ul style="list-style-type: none"> • SC 1.3.1 Info and Relationships (Level A)
502.3.8 Text	Supports	
502.3.9 Modification of Text	Supports	
502.3.10 List of Actions	Supports	
502.3.11 Actions on Objects	Supports	
502.3.12 Focus Cursor	Partially supports	Note issues logged under WCAG for:
502.3.13 Modification of Focus Cursor	Supports	
502.3.14 Event Notification	Supports	
502.4 Platform Accessibility Features	Not applicable	The product is not platform software.
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	

Criteria	Conformance level	Remarks and explanations
503.3 Alternative User Interfaces	Supports	
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not applicable	
503.4.2 Audio Description Controls	Not applicable	
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing	Not applicable	The product is not an authoring tool.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not applicable	The product is not an authoring tool.
504.2.2 PDF Export	Not applicable	The product is not an authoring tool.
504.3 Prompts	Not applicable	The product is not an authoring tool.
504.4 Templates	Not applicable	The product is not an authoring tool.

Chapter 6: [Support Documentation and Services](#)

Notes: Not applicable. The product has no documentation and no support services.

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Chapter 4: [Functional Performance Statements \(FPS\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially supports	Note issues logged under WCAG for: <ul style="list-style-type: none">• SC 1.1.1 Non-text Content (Level A)• SC 1.3.2 Meaningful Sequence (Level A)• SC 2.1.1 Keyboard (Level A)• SC 4.1.2 Name, Role, Value (Level A)
4.2.2 Usage with limited vision	Partially supports	Note issues logged under WCAG for: <ul style="list-style-type: none">• SC 1.1.1 Non-text Content (Level A)• SC 1.3.2 Meaningful Sequence (Level A)• SC 1.4.3 Contrast (Minimum) (Level AA)• SC 2.1.1 Keyboard (Level A)• SC 2.4.7 Focus Visible (Level AA)• SC 4.1.2 Name, Role, Value (Level A)
4.2.3 Usage without perception of colour	Partially supports	Note issues logged under WCAG for: <ul style="list-style-type: none">• SC 1.4.3 Contrast (Minimum) (Level AA)
4.2.4 Usage without hearing	Partially supports	Note issues logged under WCAG for: <ul style="list-style-type: none">• SC 1.1.1 Non-text Content (Level A)
4.2.5 Usage with limited hearing	Partially supports	Note issues logged under WCAG for: <ul style="list-style-type: none">• SC 1.1.1 Non-text Content (Level A)
4.2.6 Usage with no or limited vocal capability	Supports	

Criteria	Conformance Level	Remarks and Explanations
4.2.7 Usage with limited manipulation or strength	Partially supports	Note issues logged under WCAG for: <ul style="list-style-type: none"> • SC 2.1.1 Keyboard (Level A) • SC 2.4.7 Focus Visible (Level AA) • SC 4.1.2 Name, Role, Value (Level A)
4.2.8 Usage with limited reach	Partially supports	Note issues logged under WCAG for: <ul style="list-style-type: none"> • SC 2.1.1 Keyboard (Level A) • SC 2.4.7 Focus Visible (Level AA) • SC 4.1.2 Name, Role, Value (Level A)
4.2.9 Minimize photosensitive seizure triggers	Supports	
4.2.10 Usage with limited cognition, language or learning	Partially supports	Note issues logged under WCAG for: <ul style="list-style-type: none"> • SC 1.1.1 Non-text Content (Level A) • SC 1.3.2 Meaningful Sequence (Level A) • SC 2.1.1 Keyboard (Level A) • SC 2.4.7 Focus Visible (Level AA) • SC 4.1.2 Name, Role, Value (Level A)
4.2.11 Privacy	Supports	

Chapter 5: [Generic Requirements](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not applicable	The product is not closed to screen readers.
5.1.3.2 Auditory output delivery including speech	Not applicable	The product is not closed to screen readers.
5.1.3.3 Auditory output correlation – Informative only	Not applicable	The product is not closed to screen readers.
5.1.3.4 Speech output user control	Not applicable	The product is not closed to screen readers.
5.1.3.5 Speech output automatic interruption	Not applicable	The product is not closed to screen readers.
5.1.3.6 Speech output for non-text content	Not applicable	The product is not closed to screen readers.
5.1.3.7 Speech output for video information	Not applicable	The product is not closed to screen readers.
5.1.3.8 Masked entry	Not applicable	The product is not closed to screen readers.
5.1.3.9 Private access to personal data	Not applicable	The product is not closed to screen readers.
5.1.3.10 Non-interfering audio output	Not applicable	The product is not closed to screen readers.
5.1.3.11 Private listening volume	Not applicable	The product is not closed to screen readers.
5.1.3.12 Speaker volume	Not applicable	The product is not closed to screen readers.
5.1.3.13 Volume reset	Not applicable	The product is not closed to screen readers.
5.1.3.14 Spoken languages	Not applicable	The product is not closed to screen readers.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.15 Non-visual error identification	Not applicable	The product is not closed to screen readers.
5.1.3.16 Receipts, tickets, and transactional outputs	Not applicable	The product is not closed to screen readers.
5.1.4 Functionality closed to text enlargement	Not applicable	The product is not closed to text enlargement.
5.1.5 Visual output for auditory information	Not applicable	The product does not have closed functionality.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not applicable	The product is not closed to keyboards.
5.1.7 Access without speech	Not applicable	The product does not have closed functionality.
5.2 Activation of accessibility features	Not applicable	The product does not have user-activated accessibility features.
5.3 Biometrics	Not applicable	The product does not have biometric features.
5.4 Preservation of accessibility information during conversion	Not applicable	The product does not include documentation provided for accessibility.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not applicable	The product does not include manually operable parts.
5.5.2 Operable parts discernibility	Not applicable	The product does not include manually operable parts.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not applicable	The product does not have locking or toggle controls.

Criteria	Conformance Level	Remarks and Explanations
5.6.2 Visual status	Not applicable	The product does not have locking or toggle controls.
5.7 Key repeat	Not applicable	Key repeat is a function of the underlying platform.
5.8 Double-strike key acceptance	Not applicable	The product does not provide a keyboard.
5.9 Simultaneous user actions	Not applicable	The product does not require simultaneous user actions.

Chapter 6: [ICT with Two-Way Voice Communication](#)

Notes: Not applicable

Chapter 7: [ICT with Video Capabilities](#)

Notes: Not applicable. The product does not display, transmit, convert, or record video.

Chapter 8: [Hardware](#)

Notes: Not applicable

Chapter 9: [Web](#)

Notes: Not applicable

Chapter 10: [Non-Web Documents](#)

Notes: Not applicable. The product does not include non-web documents.

Chapter 11: [Software](#)

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Informative – no response required	Informative – no response required

11.1.1.1 through 11.4.1.3	See the WCAG 2.x Report section	See the WCAG 2.x Report section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Not applicable	The product does not have closed functionality.
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	Not applicable	The product is not platform software.
11.5.2.2 Platform accessibility service support for assistive technologies	Not applicable	The product is not platform software.
11.5.2.3 Use of accessibility services	See 11.5.2.5 through 11.5.2.17	See 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Not applicable	The product is not assistive technology.
11.5.2.5 Object information	Supports	
11.5.2.6 Row, column, and headers	Not applicable	
11.5.2.7 Values	Supports	
11.5.2.8 Label relationships	Supports	
11.5.2.9 Parent-child relationships	Supports	
11.5.2.10 Text	Supports	
11.5.2.11 List of available actions	Supports	
11.5.2.12 Execution of available actions	Supports	
11.5.2.13 Tracking of focus and selection attributes	Supports	
11.5.2.14 Modification of focus and selection attributes	Supports	

11.5.2.15 Change notification	Supports	
11.5.2.16 Modifications of states and properties	Supports	
11.5.2.17 Modifications of values and text	Not applicable	
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not applicable	The product is not platform software.
11.6.2 No disruption of accessibility features		
11.7 User preferences		
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Not applicable	The product is not an authoring tool.
11.8.2 Accessible content creation	Not applicable	The product is not an authoring tool.
11.8.3 Preservation of accessibility information in transformations	Not applicable	The product is not an authoring tool.
11.8.4 Repair assistance	Not applicable	The product is not an authoring tool.
11.8.5 Templates	Not applicable	The product is not an authoring tool.

Chapter 12: [Documentation and Support Services](#)

Notes: Not applicable. The product has no documentation and no support services.

Chapter 13: [ICT Providing Relay or Emergency Service Access](#)

Notes: Not applicable

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